

A revolutionary IT support service that's truly

different

Everyone says their service is different, but does your IT support service really give you all this?

- IT support that costs you as little as £9 per incident
- Choose your response time for each incident from...15 minutes to Next Business Day
- IT support and maintenance that's available 24hrs a day, 7 days a week
- Per 15 minute billing for remote support
- Support from Certified technical engineers

Plus a unique way to pay for your IT support that's truly **Different**

Buy pre-paid blocks of IT support time

You redeem them whenever you need IT support. We call them Z Blocks.

If you have an IT problem, you just call or email our Helpdesk – did we mention it's open 24hrs a day, 7 days a week? Very useful if you're working late.

When your IT is working you pay absolutely nothing.

But you have the comfort of knowing our engineers are always just a phone call away.

We're here to save you money

Buying Z Blocks doesn't tie you into an expensive annual contract where you have to decide your Service Level at the start of the contract. Because you can choose how quickly you want us to respond, non-urgent issues can be resolved at half the cost. If it's an emergency we will respond within 15 minutes – or you can choose our 2 hour or Next Business Day response.

Key Features

- You Pay **NOTHING** when your IT is working
- Support from only £9 per incident
- Helpdesk open 24/7
- Support from qualified technical engineers
- 15 minute charging for remote support
- Z Blocks never expire
- 100% refundable
- Choose your response time for each incident: from 15 minutes to Next Business Day
- Guaranteed response times
- No annual contract

Choosing your response times

A non-urgent incident might be mending a printer or adding a user onto your network.

Choose Next Business Day response

A more serious incident might be your internet connection 'going down' or a server/network failure.

Choose emergency response within 15 minutes

15 minute billing for remote calls

For remote support you only pay per 15 minutes, not per the hour. That means we could resolve your incident for as little as £9.00.

You stay in control at all times

Remember, when your IT is working, you pay absolutely NOTHING.

You'll never be tied into an annual contract

Once you've bought them, Z Blocks are all yours. They never expire and they're 100% refundable should you ever wish to stop using our service.

Complete flexibility for you

If you already have IT support staff, Z Blocks can act as a useful extra resource. We can help you out during holiday times, out of hours or when big projects crop up like office moves.

Zero One Technology specialise in offering truly responsive IT support & maintenance to small and medium-sized businesses. We're also experts at providing IT solutions at competitive prices to organisations large and small.

Our trusted reputation has been built on our knowledge, reliability, expertise and personal service.

Ordering Z Blocks and enjoying the benefits of IT support is simple

If you are already convinced that Z Blocks makes sense for your business you can open a Z Account and buy your first Z Blocks immediately:

Call: 020 8614 8200 Email: sales@z1tech.net

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**For more information or to
arrange a face-to-face meeting**

If you would like to discuss your specific
IT support requirements, either face-to-face
or over the phone, please call us on

020 8614 8200.

Zero One Technology
is a trusted partner
of most leading IT
manufacturers
including

Microsoft
Small Business
Specialist

UK Partner Qualified for 2007

Reseller

